

Department of Business Administration

College of Administrative and financial science

University of Cihan

Subject: Electronic Management

Course Book – Year 3, First Semester

Mustafa Othman Alsaigh MSc

Academic Year: 2015/2016

Course Book

1. Course name	Mustafa Othman Alsaigh
2. Lecturer in charge	
3. Department/ College	Department of Business Administration
	College of Administrative and financial science
4. Contact	e-mail: mustafa_alsaigh@hotmail.com
5. Time (in hours) per	Theory: 2
week	
6. Office hours	8am to 2pm during working days
7. Course code	BAD33104
8. Teacher's academic profile	mustafa_alsaigh@hotmail.com

9. Course overview:

- The world is rapidly becoming more complex, integrated and interconnected with the advent of new technology and media, facilitated via e-commerce.
- E-commerce, a.k.a. e-business, has penetrated every aspect of business, education, government, society, and our personal lives.
 Global connectivity is changing the ways in which everyone lives and thinks.
- Just as with the advent of the personal computer giving rise to completely new and unexpected uses, capabilities and environment, e-commerce technology enables highly innovative and completely new ways of relating, learning, communicating, living, and conducting business.
- The advent of mobile commerce and "convergence" of technologies enabling "pervasive computing" will give rise to a highly interconnected world and society, heralding phenomenal, challenging and exciting changes.

10. Course objective:

 To create a comprehensive awareness of e-commerce (e-business), beginning with the "basics", i.e. terms, concepts and definitions, working toward and facilitating a wide understanding and appreciation of e-commerce (e-business) applications, and the vital role they play in modern business practice.

- To cultivate a manager-style understanding and appreciation of ebusiness through application of the concepts of e-commerce to selected examples and business cases.
- To cultivate an entrepreneur-style understanding and experience via an e-business plan team project & presentation

11. Student's obligation

- Attend all lectures
- Commitment to perform examinations
- Abide by the rules and the system of the university

12. Student learning outcome:

- 1. To demonstrate an awareness of the main components and concepts of e-commerce, and the vital role it plays in modern business practice.
- 2. To demonstrate an understanding of the concepts of e-commerce, and the ability to apply these concepts in application to selected examples and business cases.
- To demonstrate an understanding of the concepts and applications of ecommerce, via a "hands on" experience in developing and presenting a tea e-business plan project.

13. Course Reading List and References:

■ E-Business and E-Commerce, 2/E, Dave Chaffey, Prentice Hall,

14. The Topics:

Chapter 1 Introduction to E-Commerce:

Chapter 2 E-Commerce, E-Marketplaces:

Chapter 3 Online Retailing & Applications

Chapter 4 Online Marketing & Research,

Consumer Behaviour, CRM:

Chapter 5 Online Advertising:

Chapter 6 Project Proposal & Team Formation

Chapter 7 Launching an Online Business: Architecting an e-Business

& Website Design

Chapter 8 Launching an Online Business:

Architecting an e-Business & Website Design

Chapter 9 Electronic Payment Systems:

15. Examinations:

1. Compositional: In this type of exam the questions usually starts with Explain how, What are the reasons for...? Why...? How....? With their typical answers

What are the E-business opportunities?

Why E-Marketplaces Have So Many Failed? Just write the main points.